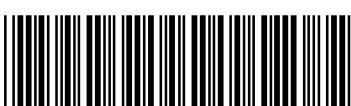


<b>Search Notes</b>	<b>Application/Control No.</b>	<b>Applicant(s)/Patent Under Reexamination</b>
	10720943	REFORMATO ET AL.
	<b>Examiner</b>	<b>Art Unit</b>
	THJUAN K ADDY	2614

## SEARCHED

<b>Class</b>	<b>Subclass</b>	<b>Date</b>	<b>Examiner</b>
379	211.02	8/15/09	TKA
379	88.01	8/15/09	TKA
379	201.01	8/15/09	TKA
379	114.23	8/15/09	TKA
379	114.21	8/15/09	TKA
379	212.01	8/15/09	TKA
379	219	8/15/09	TKA
379	221.01	8/15/09	TKA

## SEARCH NOTES

<b>Search Notes</b>	<b>Date</b>	<b>Examiner</b>
EAST: search terms: adress; phone; book; IVR; search; speech; verbal; voice; switch; PBX; ACD; exchange; terminal; device; telephone; phone	8/15/09	TKA
EAST: john near2 reformato.in.	8/15/09	TKA
US-PGPUB: (establish\$6 or connect\$6 or creat\$6) near3 call near4 first near2 (device or terminal or telephone or phone) near4 second near2 (terminal or device or telephone or phone) and receiv\$6 near3 call near4 first near2 (pbx or exchange or acd or switch) and switch\$6 with ((voice near2 portal) or ivr) and complet\$6 near4 new near3 (call or connection) with third near2 (switch or pbx or exchange or acd) with second near2 (terminal or device or telephone or phone).clm.	8/15/09	TKA
US-PGPUB: (user or subscriber or caller) near3 (speech\$5 or verbal\$6 or speak\$5) near3 number near3 called and (addressbook or phonebook or (address near book) or (phone near book)) and search\$6.clm.	8/15/09	TKA
US-PGPUB: 379/211.02 and (user or subscriber or caller) near3 (speech\$5 or verbal\$6 or speak\$5) near3 number near3 called and (addressbook or phonebook or (address near book) or (phone near book)) and search\$6.clm.	8/15/09	TKA
US-PGPUB: 379/211.02 and call near2 bill\$5 near2 (home or primary) and (address or directory or list) and (play or message or prompt\$5) and destination.clm.	8/15/09	TKA
See attached EAST Search History: US-PGPUB	8/15/09	TKA
See attached EAST Search History	8/15/09	TKA

## INTERFERENCE SEARCH

Class	Subclass	Date	Examiner
379	211.02	8/15/09	TKA
379	221.01	8/15/09	TKA
379	219	8/15/09	TKA
379	212.01	8/15/09	TKA
379	88.01	8/15/09	TKA